

NWM is AGPAL accredited – what does this mean?

Being accredited means that NWM is committed to a comprehensive program which involves:

- Engaging our whole practice team to review our practice's systems and processes
- Opening our practice doors to allow a team of independent surveyors to assess how our practice operates
- Assessment of our practice, and achievement of the nationally recognised *Royal Australian College of General Practitioners (RACGP) Standards for general practices*, that focus on health care quality and patient safety.

Achievement of AGPAL accreditation reassures you that our doctors and practice team are committed to providing you with high quality health care in a safe environment.

GP down south and the NWM are proud of this achievement and as part of this process we continuously strive to make quality improvements to better your patient experience.